



**SHIPPING/HANDLING RATES:** As of March 2005

Under \$18.99	\$4.50	\$75-\$99.99	\$10.00
\$19-\$29.99	\$5.75	\$100-\$149.99	\$12.50
\$30-\$44.99	\$7.50	\$150-\$199.99	\$13.75
\$45-\$59.99	\$8.00	\$200-\$249.99	\$18.50
\$60-\$74.99	\$9.50	Over \$250.00	\$23.00

**NOTE: Cookie dough cannot be used to pay shipping/handling charges and are to be used by girls only. NO recognitions can be purchased with cookie dough.**

**RETURN POLICY:**

Sales receipt must accompany all requests for returns/exchanges. Request must be made within 30 days of purchase.

Returns are accepted for store credit only. **NO CASH REFUNDS.** Items purchased with cookie dough may only be exchanged for other approved items; no other form of credit will be issued for these items.

Hats, hosiery items, and cassettes can be exchanged only if defective; no other returns will be accepted for these items.

**STORE HOURS:**

Monday – Friday

8:30 AM – 5:00 PM

Saturday

Check Website for evening and Sat. hours.

If you are traveling a distance to get to Our Store, please **CALL FIRST** to be sure that what you need is available.

**DIRECTIONS TO OUR STORE:**

**From The North**

Take Interstate 93 to Route 293/101W in Manchester. Off 293/101W take the Route 3 South exit ( this is the Macy's exit in Bedford). Drive past the Manchester Country Club (on your right) Continue on RT 3 South for approximately 1.8 miles. At the next set of lights, turn right onto Commerce Drive. The Service Center will be the first building on your right—One Commerce Drive.

**From The South**

Take the Everett Turnpike north to Exit 12 (toll road). Turn right at top of ramp, left at next light onto Route 3 North. Follow RT 3 until you reach the 3<sup>rd</sup> set of lights (Commerce Park) Turn left into Commerce Park West/Commerce Dr. The Service Center will be the first building on your right—One Commerce Drive.